

ANCHORAGE SCHOOL DISTRICT
ANCHORAGE, ALASKA

ASD MEMORANDUM #38 (2009-2010)

August 24, 2009

TO: SCHOOL BOARD

FROM: OFFICE OF THE SUPERINTENDENT

SUBJECT: AWARD OF CONTRACT: IMAGING AND REMOTE
MANAGEMENT SOFTWARE

ASD Goal: *Ensure public accountability through the wise use of financial resources.*

RECOMMENDATION:

It is the Administration's recommendation that the School Board approve and authorize the Superintendent to award a contract to JAMF Software to provide imaging and remote management software in the fixed fee amount of \$11,500 for the initial package, with annual software maintenance in the amount of \$108,000 per year for the first three years, for a total amount not to exceed \$335,500.

PERTINENT FACTS:

The Anchorage School District has been utilizing various methods to create Images for the Apple Macintosh including Apple's own utilities and third party software such as NetRestore and NetRestore Helper. Currently we build monolithic images up to 35GB in size, deployed via NetRestore, leveraging the schools local OSX server netboot process. This requires a great deal of time to both build and deploy, causing long wait times for schools or departments needing new or updated software and operating systems.

The typical elementary school needs an average of three (3) images or more based on the platform(s) of computer(s); i.e.: Teacher, Student/Classroom, Lab. Secondary schools have an average of four (4) to eight (8) images. Revisions to software as well as operating system software updates generally are attained by reimaging client computers versus package pushes or operator initiated updates.

Currently more than 20 Information Technology (IT) staff members and technology teachers are involved in managing and monitoring remote imaging throughout the district. Installation of this software will afford IT and the opportunity to streamline the imaging process allowing us to better manage and meet the needs of all our customers.

A request for proposal for providing imaging and remote management software was issued to 26 proposers on June 17, 2009 (Attachment A). One (1) responsive proposal was received. The proposal was analyzed and evaluated by a selection committee consisting of staff members from the Information Technology Department.

The Request for Proposal required the services of a contractor to provide an imaging and remote management software package which includes installation, user license agreements, and the appropriate training. We expect the installation of software and implementation to be completed within 30 days from award with the maintenance contract for three one-year periods.

The amount encumbered by this board memo will be \$119,500, split between instruction and administration, for the implementation and first year of maintenance which will occur in Fiscal Year 2009-2010. All future year funds are subject to annual appropriation.

JAMF Software is recommended for award. The following are attached for review by the School Board: Abstract of Proposals (Attachment A) and Tabulation of Proposals (Attachment B).

CERTIFICATION OF FUNDS:

Funds Description:

- (01) General Fund
- (103914) Tech Asset Management Instr (FY 09/10)
- (103915) Tech Asset Management Admin (FY 09/10)
- (3010) Contracted Services Administration

<u>Fund Source:</u>	<u>Fund</u>	<u>Source</u>	<u>Funding Account Code</u>	<u>Amount</u>
Contracted Services	01	103914	3010	\$107,550
Contracted Services	01	103915	3010	<u>11,950</u>
				<u>\$119,500</u>

CC/MA/JB/PC/CW

Attachments

Prepared by: Christine Wright, Sr. Purchasing Agent
Pamela K. Chenier, Director, Purchasing/Warehouse
Jane Berglund, CIO, Information Technology

Approved by: Mike Abbott, Assistant Superintendent, Support Services

ANCHORAGE SCHOOL DISTRICT

ABSTRACT OF PROPOSAL

Commodity or Service:	<u>Imaging and Remote Management Software</u>
Proposals Submitted On:	<u>3:00 P.M., Anchorage Time July 8, 2009</u>
Budget Fund:	<u>01</u>
Number of Request for Proposals Sent:	<u>Twenty-Six (26)</u>
Number of Responsive Proposals Received:	<u>One (1)</u>
Number of "NON-RESPONSIVE PROPOSALS" Received:	<u>None</u>
Advertising Date:	<u>Anchorage Daily News June 17, 2009</u>
Pre-proposal Conference Held:	<u>2:00 P.M., Anchorage Time June 24, 2009</u>
Addendum Issued:	<u>N/A</u>

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ANCHORAGE SCHOOL DISTRICT
PURCHASING DEPARTMENT
4919 Van Buren Street
Anchorage, Alaska 99517-3188

TABULATION OF PROPOSALS

Opened: 3:00 P.M. Anchorage Time, July 8, 2009

Proposal: Imaging and Remote Management Software

VENDOR

JAMF Software
Attn: Amy C.Larson
1011 Washinton Ave. S., Suite 350
Minneapolis, MN 55415

Evaluation Criteria	<u>TOTAL POSSIBLE POINTS</u>	JAMF Software
Qualifications and Experience of Offeror	250	230
Overall System Features and Alignment with ASD Purpose	750	665
Training and Implementation Support	250	215
Proposal Quality	125	83
Technical Support and Services	250	205
Ability of offeror to provide imaging and remote management software for OSX, Linux and Windows clients	125	39
Price	150	150
TOTAL	1900	1587