

Anchorage School District

Assessment Form

REFUSE CONTRACT SATISFACTION SURVEY

Number of Responses Received 35

QUALITY OF ON-SITE SERVICE:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
Easy to Contact someone to resolve a problem	15	15	1	1
Timeliness of Response	15	13	1	1
Cooperation of employees	16	15	1	
Cooperation with special requests and or pick ups	13	16		
Reliability of regular service	17	11		

QUALITY/RELIABILITY OF EQUIPMENT:	Very Satisfied	Satisfied	Dissatisfied	Very Dissatisfied
(Please circle and rate the type of receptacle at your site)				
Compactors				
Dumpsters	2	2		
Roll off containers	13	12		
Other			2	1