

# ASD Educational Technology

## Disconnecting Disabled/Asleep Users using Server Admin

### Overview

This tutorial explains how to use Apple's Server Admin application to connect to the school's file server and disconnect AFP connections. This is necessary when a user reports that when attempting to login they receive the "You cannot continue because you are already logged in to another computer" message.

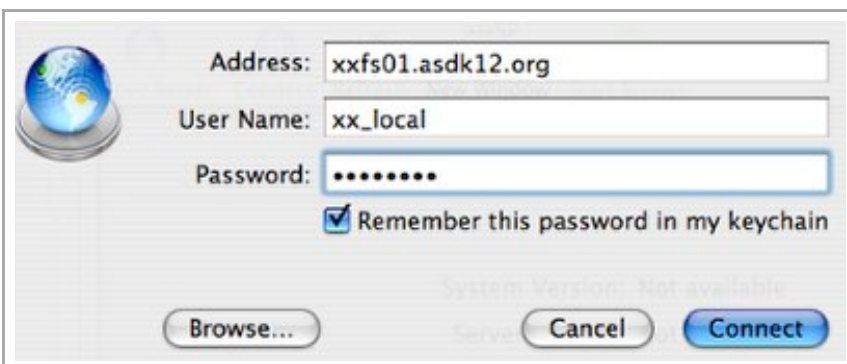
### Launch Server Admin

To get Server Admin check the ASD public files.  
As of 02-28-2007 the correct file is Server Tools Essentials- 10.4.7.zip.  
Currently, this file can be found in Macintosh Files/Apple Software/Mac OS X updates/OS X Server/Server Tools Essentials/v10.4.7



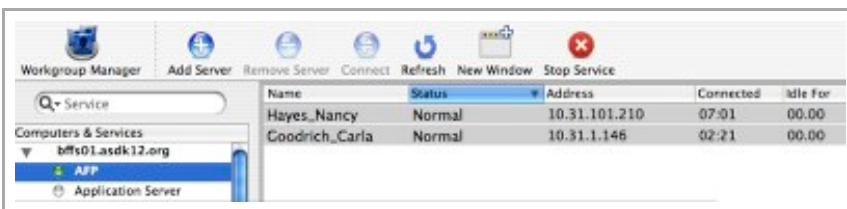
### Fill in the appropriate information for your server

After filling in the address and authentication information click **Connect**.



### Select the AFP Service

The server will appear in the Computer & Services list. Click once on **AFP**. If you do not see a list of services for your server, click the disclosure triangle in front of the server name to reveal the services.



### Click on the Connections tab at the bottom of the Server Admin window

By default Server Admin will show the Overview information for each service. Click on **Connections** tab to see a list of connected users and their status.



## Click the Status column to sort users

By clicking the **Status** column header it will sort the users by connection status. This will put all the Disabled/Asleep users together and make it easier to disconnect them.

Name	Status	Address	Connected	Idle For
Hayes_Nancy	Normal	10.31.101.210	06:19	00:07
Goodrich_Carla	Normal	10.31.1.146	01:39	00:20

## Select all Disabled/Asleep users and click Disconnect

To select all the Disabled/Asleep users, click on the first user and then hold down the **Shift** key and click on the last user to select all users between the first and the last.

Hayes_Nancy	Disabled/Asleep	10.106.15.147	04:26	04:12
Goodrich_Carla	Disabled/Asleep	10.106.15.95	01:54	01:08
Hayes_Nancy	Disabled/Asleep	10.106.15.10	00:38	00:36
Goodrich_Carla	Disabled/Asleep	10.106.15.62	31:22	23:07
Hayes_Nancy	Disabled/Asleep	10.106.15.108	30:57	17:34
Goodrich_Carla	Disabled/Asleep	10.106.15.10	00:38	00:19
Hayes_Nancy	Disabled/Asleep	10.106.15.186	26:55	26:55
Goodrich_Carla	Disabled/Asleep	10.106.15.174	26:54	26:06
Hayes_Nancy	Disabled/Asleep	10.106.15.181	26:54	26:06
Goodrich_Carla	Disabled/Asleep	10.106.15.58	26:32	26:19
Hayes_Nancy	Disabled/Asleep	10.106.15.19	08:10	08:10
Goodrich_Carla	Disabled/Asleep	10.106.15.100	25:00	25:00
Hayes_Nancy	Disabled/Asleep	10.106.15.150	23:42	23:16
Goodrich_Carla	Disabled/Asleep	10.106.15.157	23:36	23:06
Hayes_Nancy	Disabled/Asleep	10.106.15.181	01:55	00:19
Goodrich_Carla	Disabled/Asleep	10.106.15.125	51:53	51:16

Number of connections: 83

Stop... Send Message... Disconnect...

## Click Send

Clicking **Send** will immediately disconnect all selected users.

Disconnect

Send message to: Hayes\_Nancy,Goodrich\_Carla

Address: 10.31.101.210,10.31.1.146

Default Message

"You will be disconnected from the file server in  minutes"

Additional Message

Cancel Send